

## The Mask Of Kindness: Part I

There once lived a man who was disliked by everyone in his village because of his surly demeanor and foul temper. He was known to mumble and grumble unpleasantries to passersby and therefore had no friends. He lived alone, with the only knocks at his door coming from the rocks thrown at his cottage by the children of the village.

One day after his kitchen window was smashed by a rotten gourd, and the man visited the village elder to complain about his miseries as well as the ill treatment he felt he was subjected to by the other villagers. He demanded that something be done.

“I have a solution for your problems,” the elder said, and he disappeared into an adjoining room where he could be heard rummaging through a great many things.

He returned holding a mask of a smiling face. “What I’m about to share with you will have the power to transform your life,” the elder said.

“The only thing that needs transforming is my broken window!” the man sneered.

The elder let out a heavy sigh. “As I was saying, this mask will not only transform your life, but it will correct any grievances you might have. Though, I must warn you,” he continued, “to wear this mask carries a great responsibility, an obligation to speak kind words, think kind thoughts, and perform random acts of kindness. Can you agree to uphold this edict?”

The man grudgingly agreed, reminding the elder he was owed a new window before he put on the mask and began the walk back to his home. Along the way the people he encountered greeted him with a wave or a smile.

Occasionally someone inquired about his day. Because of the mask, he felt inspired to answer with a positive remark and this led to a pleasant conversation with a neighbor who noticed the man’s broken window and offered to fix it. (continued to right...)



## April Events

- April 1st April Fool’s Day & Easter
- April 2nd National Peanut Butter And Jelly Day
- April 10th National Siblings Day
- April 20th Look Alike Day
- April 22nd National Jelly Bean Day
- April 25th Administrative Professionals Day
- April 27th Babe Ruth Day

## Do You Have A Question About Car Maintenance That You Want Answered?

We love to hear from all of our good friends and clients who enjoy reading our monthly newsletter. If you have a question about anything related to your vehicle, feel free to get in touch with us...

**425-882-0630**

**service@autosysinc.com**

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## The Mask Of Kindness: Part II

As the days and weeks passed the man grew more grateful and astonished by the effect the mask had on him. Because of the mask, the man never let a stranger pass him by without expressing a kind thought; he sought out opportunities to help others; and now had friends. For the first time ever, he was happy. The mask had transformed his life.

One day there was a knock on the man’s door. It was the elder, who’d come to take back the mask.

“But without this mask I will lose the ability to smile and show kindness,” the man objected.

“The mask didn’t make you kind,” the elder said. “The mask simply revealed to you all of the possibilities that exist when you are kind.”

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## Thank You! Thank You! Thank You!

Special thanks go out to all of our clients and friends who graciously referred our shop to their friends and neighbors last month! Our business is built based on the positive comments and referrals from people just like you. We just couldn't do it without you.

**Tom Johnston, Emissions, & John Ost**

## How To Inspire The Next Generation Of Readers

Reading not only helps you build your vocabulary, but it also helps you to expand your knowledge, develop analytical thinking skills, and influence your written communications. Follow the steps below if you want to help your children develop a passion for reading and a foundation for their future:

- **Keep resources handy.** Make sure children always something available to read. Invest in a few classic books and anthologies that you can read to your children time and again. Visit your local library to check out books and take part in literacy programs being offered. You should also consider establishing a book exchange with parents in your neighborhood as another way to add variety to your reading list while keeping expenses at a minimum.
- **Dedicate time to reading, daily or nightly.** Before or after dinner, just before bedtime, or whatever time fits into your schedule, find a time that consistently works so your children associate it with reading.
- **Keep it relevant.** Select age-appropriate material and topics that interest your children to inspire their curiosity.
- **Ask questions.** Check in during story time to find out whether or not your children are engaging with the subject matter, have questions about what you are reading, or need help understanding certain words.
- **Change roles.** Because practice makes perfect, allow your children to read to you. You'll be able to monitor their progress and help them sound out words, and they'll be on their way to becoming more independent learners.



## Jump-Start Innovation In Your Organization

Whether you're a manager or a front-line employee, you can't afford to take innovation for granted. Take an active role in inspiring new products and services with these strategies:

- ★ **Start close to home.** You don't have to design a brand-new product or come up with a revolutionary idea. Improve on what already works, or apply it to a different problem. Can you add features, make it faster, or deliver more value?
- ★ **Stimulate the right people.** Recruit your malcontents—employees who are talented, but frustrated with the status quo. Their energy will produce some outside-the-box thinking that will spark new ideas.
- ★ **Cross-pollinate.** If only engineers are working on a project, they'll tend to see engineering problems and find engineering solutions. Get as many people and departments actively involved as you can manage. Bringing in different experiences and perspectives will open up possibilities.
- ★ **Don't just follow the money.** Revenue is your ultimate goal, naturally, but it shouldn't be your sole criterion. Innovation should produce value to customers, employees, the community, and your other stakeholders. Focus on delivering value and the revenues will follow.
- ★ **Set the clock ticking.** A deadline creates urgency. Although innovation in general should be an ongoing endeavor, set a firm timeline for results when employees are working on specific projects. Don't expect solutions to be perfect, as long as they're workable and you're able to implement them while they're still fresh.

*"It is well known that a vital ingredient of success is not knowing that what you're attempting can't be done."*  
—Terry Pratchett

*"Be mindful. Be grateful. Be positive. Be true. Be kind."*  
—Roy T. Bennett

*"You're never perfectly safe. No human being on Earth ever is or ever was. To live is to risk your life, your heart, everything."*  
—Rick Yancey

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Every month, we choose a very special client of the month. It's our way of acknowledging our great clients and saying thanks to those that support our business with referrals and repeat business.

This month's Client of the Month is

**Prashant Kudli**

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# Car Talk

By:

**Mike Baermann**

ASE L1 Master Certified Technician

Coolant leaking from the radiator may be due to anti-freeze that has not been changed according to the recommended schedule and has become corrosive. Otherwise, it may be that normal shaking and vibration has led to an eventual separation between parts connected by solder, epoxy, or mechanical crimps. In addition, thermal forces arising from extremes in engine temperatures may have caused cracks in stressed areas. Regardless of the cause, a radiator leak must be checked as soon as possible because loss of coolant can spell disaster for the engine. Remedies can range from clamp tightening or hose replacement to radiator repair or replacement. So, don't assume the worst until you have had the problem checked.

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## Thanks For The Kind Words

*"I have been going there for years. I trust them with all our vehicles." - Laura W.*

*"I have used Autosys on multiple occasions and they have always done great work for us. Recently, I took my vehicle in because I had a few things that I wanted to be checked out so I had them do a full inspection to get an itemized list of what my car needed. They got back to me very quickly and were very thorough throughout the whole process. After the inspection they let me know that my brakes and serpentine belt needed some work. Overall, very happy with the quality and efficiency of their service. I will be using them again in the future." - Ashley L.*

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## What's Inside?

- CAR TALK -
- April Events -
- Money Saving Offers -
- & Much More!

## *What's The Answer?*



*When Is National Siblings Day?*



*What Creates Innovation In The Workplace?*

*How Much Did A Note Penned By Michael Jackson Sell For?*

*Can You Inspire Your Children To Love Reading?*



*The Answers To These And  
Many More Questions Are Inside*



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